

PROGRAMME BENEFITS SUMMARY AND SUPPLEMENTARY TERMS & CONDITIONS

Membership Enrolments purchased from 1<sup>st</sup> October, 2021

All program benefits are subject to full terms and conditions listed [here](#)



INCLUSIONS	SILVER	GOLD	PLATINUM
▶ DISCOUNT ON FOOD & SOFT BEVERAGES	50% Off 2 guests   33% Off 3 guests   25% Off 4 guests   20% Off 5 - 10 guests   10% Off 10+ guests   Member Only - 25% Off		
▶ DISCOUNT ON ALCOHOLIC BEVERAGES	15%	20%	25%
▶ DISCOUNT ON ROOM BOOKINGS	15% off Room   20% off Suite		
▶ DISCOUNT ON FOOD TAKE-AWAY	20%		25%
▶ DISCOUNT ON SPA	15%	20%	20%
▶ DISCOUNT ON BUSINESS CENTRE	15%		20%
▶ DISCOUNT ON GYM MEMBERSHIP	15%		
▶ COMPLIMENTARY SPOUSE CARD	✓	✓	✓
VOUCHERS			
▶ COMPLIMENTARY ROOM NIGHT	X1*	X1	X2
▶ COMPLIMENTARY 2 <sup>ND</sup> NIGHT STAY		X1	X2
▶ COMPLIMENTARY SUITE UPGRADE		X1	X2
▶ COMPLIMENTARY BUFFET LUNCH / DINNER	X1 (2 guests)	X1 (2 guests)	X1 (4 guests)
▶ COMPLIMENTARY CAKE	X1	X2	X2
▶ 40% DISCOUNT ON DINING	X1	X2	X2
▶ 50% OFF ONE SPA SERVICE	X1	X2	X2
▶ COMPLIMENTARY GYM TRIAL		15 DAYS	1 MONTH

\* Complimentary room night benefit is only available at certain Participating Hotels listed [here](#), as such list may be updated from time to time.

## BENEFITS SUPPLEMENTARY DETAILS

INCLUSIONS	DETAILS
Discount on Food & Beverages	Members are entitled to the dine-in discounts (excluding Brunch) on the total food and soft beverage bill only, when consumed at Participating Outlets, as per the tier of the Membership. Member is included in guest count. Children above 5 years of age are included in the total guest count for the purpose of calculating discounts. Alcoholic beverage discounts (including Brunch) apply to beverages consumed on-site at Participating Outlets only.
Discount on Room Bookings	Members are entitled to discount on bookings made on then-current standard rate on Hyatt.com, at Participating Hotels only. All reservations must be made via the Programme App only. Cancellations or amendments to the reservation must be made at least 48 hours prior to the date of arrival unless otherwise stated at time of booking. No show for a room booking may result in a cancellation fee charged as per the Hotel's policy.
Discount on Food Take-Away	Members are entitled to the discount as per their Tier, on qualifying take-away orders, at Participating Outlets only. Take-Away discounts apply to food and soft beverages only.
Discount on Spa	Members are entitled to the discount as per their Tier, on the Spa services at Participating Hotels only.
Discount on Business Centre	Members are entitled to the discount as per their Tier, on the Business Centre rentals for meetings of up to 10 persons, at certain Participating Hotels only.
Discount on Gym Membership	Discount applies to annual Gymnasium memberships where offered and is subject to terms and conditions provided by Participating Hotels (excluding Grand Hyatt Kochi) at time of gym membership sign-up.
Complimentary Spouse Card	Spouses, as defined these Terms, are entitled to receive non-voucher benefits that are available to primary Member commensurate with primary Member Tier level.

## VOUCHER BENEFITS

For all voucher benefits, Member must personally present applicable voucher via the Programme App for redemption prior to use. Vouchers cannot be used in conjunction with any other voucher or special promotional offer. Vouchers are non-transferable, have no cash value and are non-tradable. All vouchers are for one-time use in accordance with tier membership.

VOUCHERS	DETAILS
Complimentary Room Night	Voucher is valid for one (1) complimentary room night on qualifying stay in the category of room as per Membership Tier, on double occupancy at select Participating Hotels only. Voucher credit may be deemed redeemed if booking is cancelled or amended less than 48 hours prior to the date of arrival.
Complimentary 2 <sup>nd</sup> Night Stay	Voucher is valid for one (1) complimentary night stay when booking a qualifying stay of two nights or more in a double occupancy room at select Participating Hotels only. Member must use the free night during stay in which it is earned. The free night is only available for consecutive night stays that meet the minimum stay requirement. Consecutive nights at the same hotel are considered one stay even if guest checks out back in. Voucher credit may be deemed redeemed if booking is cancelled or amended less than 48 hours prior to date of arrival. Voucher is not valid for bookings for a Presidential Suite.
Complimentary Suite Upgrade	Voucher is valid for a complimentary upgrade to a base category suite for one (1) night and one (1) room, on double occupancy, on qualifying bookings made on the standard rate, at select Participating Hotels only. Voucher credit may be deemed redeemed if booking is cancelled or amended less than 48 hours prior to date of arrival. Voucher is not applicable on premium suites (e.g. Presidential suites).
Complimentary Buffet Lunch / Dinner	Voucher is valid for Buffet Lunch or Dinner (excluding Brunch) at Participating Outlets only. Discounts on beverages will be applicable as per the tier of Membership.
Complimentary Cake	Voucher is valid for one (1) kg cake when a minimum of two (2) persons dine and a minimum of two (2) main courses are ordered at Participating Outlets. The choice of the cake will be as per the Hotel's discretion. A minimum of 24 hours advance reservation is required before the cake can be ready.
40% Discount on Dining	Voucher is valid for a 40% discount on food and soft beverage bill (excluding Brunch) for a table of up to six (6) persons at Participating Outlets only. Children above 5 years of age are included in the total guest count for the purpose of calculating discounts.
50% Off One Spa Service	Voucher is valid for a 50% discount on one qualifying (1) service at Participating Outlets only.
Complimentary Gym Trial	Voucher is valid for complimentary use of the gymnasium by the Member and their Spouse (only), at select Participating Hotels only (excluding Grand Hyatt Kochi) and is subject to terms and conditions presented by Hotel at the time of sign-up. The period of use has to be continuous and cannot be broken into specific days.