

PROGRAMME BENEFITS SUMMARY AND SUPPLEMENTARY TERMS & CONDITIONS

Membership Enrolments purchased through 30th September, 2021

All program benefits are subject to full terms and conditions listed [here](#)



INCLUSIONS	SILVER	GOLD			
		PAMPER ME	SUITE LIFE	FOOD FANATIC	LIFE OF THE PARTY
▶ DISCOUNT ON FOOD & SOFT BEVERAGES	50% off 2 guests, 33% off 3 guests, 25% off 4 guests, 20% off 5 - 10 guests, 10% off 10+ guests, Member only - 25% off				
▶ DISCOUNT ON ALCOHOLIC BEVERAGES	15%	20%			
▶ DISCOUNT ON ROOM BOOKINGS	15% off Room 20% off Suite				
▶ DISCOUNT ON FOOD TAKE-AWAY	20%				
▶ DISCOUNT ON SPA	20%				
▶ DISCOUNT ON BUSINESS CENTRE	15%				
▶ DISCOUNT ON ANNUAL GYM MEMBERSHIP	15%				
▶ DISCOUNT ON GROUP DINING					15%
▶ COMPLIMENTARY SPOUSE CARD	✓	✓	✓	✓	✓
VOUCHERS					
▶ COMPLIMENTARY ROOM NIGHT		X1			
▶ COMPLIMENTARY SUITE UPGRADE	X2	X1			
▶ COMPLIMENTARY BOTTLE OF WINE		X1			
▶ COMPLIMENTARY CAKE		X2			
▶ COMPLIMENTARY STARTER		X12			
▶ COMPLIMENTARY PVR TICKETS	X4				
▶ 50% OFF ONE SPA SERVICE	X2	X2			
▶ 50% DISCOUNT ON SUITES			X2		
▶ 50% DISCOUNT ON SUNDAY BRUNCH				X2	
▶ COMPLIMENTARY COOK WITH THE CHEF				X2	
▶ 50% DISCOUNT ON GROUP DINING					X2

* Complimentary room night benefit is only available at certain Participating Hotels listed [here](#), as such list may be updated from time to time.

BENEFITS SUPPLEMENTARY DETAILS

Those who purchased a subscription to the Programme prior to September 30, 2021 shall be entitled to certain new Inclusions of the Programme. The inclusions received at the time of enrolment will no longer be available. Please see Programme App for relevant terms and conditions of each Inclusion.

INCLUSIONS	DETAILS
Discount on Food & Beverages	Members are entitled to the dine-in discounts (excluding Brunch) on the total food and soft beverage bill only, when consumed at Participating Outlets, as per the tier of the Membership. Member is included in guest count. Children above 5 years of age are included in the total guest count for the purpose of calculating discounts. Alcoholic beverage discounts (including Brunch) apply to beverages consumed on-site at Participating Outlets only.
Discount on Room Bookings	Members are entitled to discount on bookings made on then-current standard rate on Hyatt.com, at Participating Hotels only. All reservations must be made via the Programme App only. Cancellations or amendments to the reservation must be made at least 48 hours prior to the date of arrival unless otherwise stated at time of booking. No show for a room booking may result in a cancellation fee charged as per the Hotel's policy.
Discount on Food Take-Away	Members are entitled to the discount as per their Tier, on qualifying take-away orders, at Participating Outlets only. Take-Away discounts apply to food and soft beverages only.
Discount on Spa	Members are entitled to the discount as per their Tier, on the Spa services at Participating Hotels only.
Discount on Business Centre	Members are entitled to the discount as per their Tier, on the Business Centre rentals for meetings of up to 10 persons, at certain Participating Hotels only.
Discount on Gym Membership	Discount applies to annual Gymnasium memberships where offered and is subject to terms and conditions provided by Participating Hotels (excluding Grand Hyatt Kochi) at time of gym membership sign-up.
Discount on Group Dining	Members who dine with a small group (9-25 total guests) are entitled to the dine-in discounts (excluding Brunch) on the total food and soft beverage bill only, when consumed at Participating Outlets. Member is included in guest count. Children above 5 years of age are included in the total guest count for the purpose of calculating discounts. To the extent this discount applies, it may supersede the discount applicable under "Food And Beverage" discount section.
Complimentary Spouse Card	Spouses, as defined these Terms, are entitled to receive non-voucher benefits that are available to primary Member commensurate with primary Member Tier level.

VOUCHER BENEFITS

Those who purchased a subscription to the Programme prior to September 30, 2021 may retain unused voucher benefits received at time of enrolment during the Subscription Period unless otherwise set forth herein. Please see Programme App for relevant voucher terms and conditions of each remaining voucher. For all voucher benefits, Member must personally present applicable voucher via the Programme App for redemption prior to use. Vouchers cannot be used in conjunction with any other voucher or special promotional offer. Vouchers are non-transferable, have no cash value and are non-tradable. All vouchers are for one-time use in accordance with tier membership.